



THE NCSTM
The National Citizen SurveyTM

Urbandale, IA

Supplemental Online Survey Results

2016



2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863



777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

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The National Citizen Survey™
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About this Report

As part of its participation in The National Citizen Survey™, the City of Urbandale conducted a mailed survey of 1,500 residents. Surveys were mailed to randomly selected households starting on September 19, 2016, and data were collected through November 7th (see the report, *The National Citizen Survey: Community Livability Report, Urbandale, IA 2016*). Four weeks after the first surveys had mailed to a random sample of Urbandale residents, the City made available a web-based survey to all its residents through a link on the City's website. Visitors to the site were able to complete the survey from October 24 through November 7, 2016; in total, 138 survey responses were received.

This report contains the results of this the web-based opt-in survey. Data have not been weighted to current population estimates of Urbandale.

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Urbandale:	Excellent		Good		Fair		Poor		Total	
Urbandale as a place to live	61%	N=83	39%	N=53	0%	N=0	0%	N=0	100%	N=136
Your neighborhood as a place to live	64%	N=86	32%	N=43	4%	N=6	0%	N=0	100%	N=135
Urbandale as a place to raise children	69%	N=87	31%	N=40	0%	N=0	0%	N=0	100%	N=127
Urbandale as a place to work	45%	N=42	43%	N=40	11%	N=10	1%	N=1	100%	N=93
Urbandale as a place to visit	31%	N=40	36%	N=47	26%	N=34	6%	N=8	100%	N=129
Urbandale as a place to retire	39%	N=43	40%	N=44	17%	N=19	4%	N=4	100%	N=110
The overall quality of life in Urbandale	50%	N=68	47%	N=64	2%	N=3	0%	N=0	100%	N=135

Table 2: Question 2

Please rate each of the following characteristics as they relate to Urbandale as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Urbandale	48%	N=63	49%	N=64	2%	N=3	0%	N=0	100%	N=130
Overall ease of getting to the places you usually have to visit	53%	N=70	40%	N=52	5%	N=7	2%	N=2	100%	N=131
Quality of overall natural environment in Urbandale	43%	N=56	48%	N=63	8%	N=11	1%	N=1	100%	N=131
Overall “built environment” of Urbandale (including overall design, buildings, parks and transportation systems)	33%	N=43	56%	N=73	10%	N=13	2%	N=2	100%	N=131
Health and wellness opportunities in Urbandale	35%	N=43	46%	N=57	17%	N=21	2%	N=3	100%	N=124
Overall opportunities for education and enrichment	40%	N=49	49%	N=60	8%	N=10	2%	N=3	100%	N=122
Overall economic health of Urbandale	40%	N=48	51%	N=61	9%	N=11	0%	N=0	100%	N=120
Sense of community	37%	N=47	42%	N=54	18%	N=23	3%	N=4	100%	N=128
Overall image or reputation of Urbandale	43%	N=56	50%	N=66	7%	N=9	0%	N=0	100%	N=131

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Urbandale to someone who asks	72%	N=91	28%	N=35	1%	N=1	0%	N=0	100%	N=127
Remain in Urbandale for the next five years	75%	N=97	19%	N=24	4%	N=5	2%	N=3	100%	N=129

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Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	84%	N=108	16%	N=21	0%	N=0	0%	N=0	0%	N=0	100%	N=129
In Urbandale's downtown/commercial area during the day	77%	N=92	23%	N=27	0%	N=0	0%	N=0	0%	N=0	100%	N=119

Table 5: Question 5

Please rate each of the following characteristics as they relate to Urbandale as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	24%	N=30	54%	N=68	20%	N=25	2%	N=2	100%	N=125
Ease of travel by car in Urbandale	37%	N=46	58%	N=72	6%	N=7	0%	N=0	100%	N=125
Ease of travel by public transportation in Urbandale	11%	N=6	17%	N=9	33%	N=18	39%	N=21	100%	N=54
Ease of travel by bicycle in Urbandale	30%	N=26	40%	N=35	23%	N=20	8%	N=7	100%	N=88
Ease of walking in Urbandale	31%	N=38	53%	N=64	8%	N=10	7%	N=9	100%	N=121
Availability of paths and walking trails	52%	N=63	39%	N=47	7%	N=8	3%	N=4	100%	N=122
Air quality	58%	N=71	40%	N=49	2%	N=3	0%	N=0	100%	N=123
Cleanliness of Urbandale	48%	N=61	49%	N=62	2%	N=3	0%	N=0	100%	N=126
Overall appearance of Urbandale	47%	N=59	49%	N=62	4%	N=5	0%	N=0	100%	N=126
Public places where people want to spend time	40%	N=50	42%	N=52	16%	N=20	2%	N=2	100%	N=124
Variety of housing options	34%	N=40	49%	N=58	15%	N=18	3%	N=3	100%	N=119
Availability of affordable quality housing	32%	N=35	43%	N=48	22%	N=24	4%	N=4	100%	N=111
Fitness opportunities (including exercise classes and paths or trails, etc.)	40%	N=48	41%	N=49	18%	N=22	0%	N=0	100%	N=119
Recreational opportunities	28%	N=34	53%	N=64	18%	N=21	1%	N=1	100%	N=120
Availability of affordable quality food	36%	N=45	45%	N=56	15%	N=19	3%	N=4	100%	N=124
Availability of affordable quality health care	36%	N=41	48%	N=55	12%	N=14	4%	N=4	100%	N=114
Availability of preventive health services	39%	N=43	46%	N=51	13%	N=14	2%	N=2	100%	N=110
Availability of affordable quality mental health care	25%	N=15	38%	N=23	15%	N=9	22%	N=13	100%	N=60

Table 6: Question 6

Please rate each of the following characteristics as they relate to Urbandale as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	26%	N=18	41%	N=28	25%	N=17	7%	N=5	100%	N=68
K-12 education	49%	N=47	43%	N=41	7%	N=7	1%	N=1	100%	N=96
Adult educational opportunities	31%	N=23	50%	N=37	19%	N=14	0%	N=0	100%	N=74
Opportunities to attend cultural/arts/music activities	17%	N=17	38%	N=38	35%	N=35	11%	N=11	100%	N=101
Opportunities to participate in religious or spiritual events and activities	39%	N=33	40%	N=34	19%	N=16	1%	N=1	100%	N=84
Employment opportunities	22%	N=17	54%	N=41	18%	N=14	5%	N=4	100%	N=76
Shopping opportunities	17%	N=20	46%	N=53	30%	N=35	7%	N=8	100%	N=116
Cost of living in Urbandale	20%	N=24	60%	N=71	14%	N=17	5%	N=6	100%	N=118
Overall quality of business and service establishments in Urbandale	25%	N=29	56%	N=66	17%	N=20	3%	N=3	100%	N=118
Vibrant downtown/commercial area	7%	N=7	35%	N=37	41%	N=43	18%	N=19	100%	N=106

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Please rate each of the following characteristics as they relate to Urbandale as a whole:	Excellent		Good		Fair		Poor		Total	
Overall quality of new development in Urbandale	27%	N=28	51%	N=53	17%	N=18	4%	N=4	100%	N=103
Opportunities to participate in social events and activities	22%	N=24	46%	N=51	29%	N=32	4%	N=4	100%	N=111
Opportunities to volunteer	38%	N=35	48%	N=45	13%	N=12	1%	N=1	100%	N=93
Opportunities to participate in community matters	32%	N=30	52%	N=49	15%	N=14	2%	N=2	100%	N=95
Openness and acceptance of the community toward people of diverse backgrounds	27%	N=29	46%	N=49	21%	N=22	6%	N=6	100%	N=106
Neighborliness of residents in Urbandale	33%	N=39	44%	N=51	19%	N=22	4%	N=5	100%	N=117

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	32%	N=36	68%	N=78	100%	N=114
Made efforts to make your home more energy efficient	18%	N=20	82%	N=93	100%	N=113
Observed a code violation or other hazard in Urbandale	55%	N=63	45%	N=51	100%	N=114
Household member was a victim of a crime in Urbandale	93%	N=106	7%	N=8	100%	N=114
Reported a crime to the police in Urbandale	84%	N=96	16%	N=18	100%	N=114
Stocked supplies in preparation for an emergency	83%	N=95	17%	N=19	100%	N=114
Campaigned or advocated for an issue, cause or candidate	68%	N=77	32%	N=37	100%	N=114
Contacted the City of Urbandale (in-person, phone, email or web) for help or information	38%	N=43	62%	N=70	100%	N=113
Contacted Urbandale elected officials (in-person, phone, email or web) to express your opinion	74%	N=84	26%	N=30	100%	N=114

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Urbandale?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Urbandale recreation centers or their services	10%	N=11	16%	N=18	36%	N=40	38%	N=42	100%	N=111
Visited a neighborhood park or City park	27%	N=30	36%	N=40	31%	N=34	6%	N=7	100%	N=111
Used Urbandale public libraries or their services	6%	N=7	29%	N=32	38%	N=43	27%	N=30	100%	N=112
Participated in religious or spiritual activities in Urbandale	11%	N=12	12%	N=13	15%	N=17	63%	N=70	100%	N=112
Attended a City-sponsored event	0%	N=0	8%	N=9	61%	N=68	31%	N=35	100%	N=112
Used bus, rail, subway or other public transportation instead of driving	1%	N=1	0%	N=0	1%	N=1	98%	N=110	100%	N=112
Carpooled with other adults or children instead of driving alone	16%	N=18	10%	N=11	11%	N=12	63%	N=71	100%	N=112
Walked or biked instead of driving	10%	N=11	17%	N=19	31%	N=35	42%	N=47	100%	N=112
Volunteered your time to some group/activity in Urbandale	12%	N=13	13%	N=15	24%	N=27	51%	N=57	100%	N=112
Participated in a club	9%	N=10	8%	N=9	14%	N=16	68%	N=76	100%	N=111
Talked to or visited with your immediate neighbors	50%	N=56	39%	N=44	7%	N=8	4%	N=4	100%	N=112
Done a favor for a neighbor	20%	N=22	30%	N=34	34%	N=38	16%	N=18	100%	N=112

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Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	3%	N=3	5%	N=5	26%	N=28	66%	N=71	100%	N=107
Watched (online or on television) a local public meeting	2%	N=2	1%	N=1	14%	N=15	84%	N=93	100%	N=111

Table 10: Question 10

Please rate the quality of each of the following services in Urbandale:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police/Sheriff services	56%	N=53	35%	N=33	6%	N=6	2%	N=2	100%	N=94
Fire services	59%	N=47	38%	N=30	3%	N=2	0%	N=0	100%	N=79
Ambulance or emergency medical services	61%	N=47	38%	N=29	1%	N=1	0%	N=0	100%	N=77
Crime prevention	46%	N=39	47%	N=40	5%	N=4	2%	N=2	100%	N=85
Fire prevention and education	53%	N=39	42%	N=31	4%	N=3	0%	N=0	100%	N=73
Traffic enforcement	39%	N=35	46%	N=41	12%	N=11	3%	N=3	100%	N=90
Street repair	24%	N=24	44%	N=44	27%	N=27	6%	N=6	100%	N=101
Street cleaning	39%	N=40	43%	N=44	17%	N=17	1%	N=1	100%	N=102
Street lighting	31%	N=33	41%	N=43	25%	N=26	3%	N=3	100%	N=105
Snow removal	45%	N=45	45%	N=45	10%	N=10	0%	N=0	100%	N=100
Sidewalk maintenance	30%	N=30	44%	N=44	24%	N=24	1%	N=1	100%	N=99
Traffic signal timing	21%	N=22	47%	N=50	26%	N=28	6%	N=6	100%	N=106
Bus or transit services	22%	N=7	19%	N=6	28%	N=9	31%	N=10	100%	N=32
Garbage collection	52%	N=56	44%	N=47	4%	N=4	0%	N=0	100%	N=107
Recycling	52%	N=54	40%	N=42	8%	N=8	0%	N=0	100%	N=104
Yard waste pick-up	57%	N=51	38%	N=34	4%	N=4	1%	N=1	100%	N=90
Storm drainage	40%	N=39	46%	N=45	11%	N=11	2%	N=2	100%	N=97
Drinking water	46%	N=47	41%	N=42	12%	N=12	2%	N=2	100%	N=103
Sewer services	50%	N=50	44%	N=44	6%	N=6	0%	N=0	100%	N=100
Power (electric and/or gas) utility	50%	N=51	45%	N=46	6%	N=6	0%	N=0	100%	N=103
Utility billing	42%	N=43	42%	N=43	15%	N=15	1%	N=1	100%	N=102
City parks	63%	N=64	32%	N=33	4%	N=4	1%	N=1	100%	N=102
Recreation programs or classes	46%	N=31	42%	N=28	12%	N=8	0%	N=0	100%	N=67
Recreation centers or facilities	41%	N=32	44%	N=34	10%	N=8	5%	N=4	100%	N=78
Land use, planning and zoning	38%	N=28	42%	N=31	20%	N=15	0%	N=0	100%	N=74
Code enforcement (weeds, abandoned buildings, etc.)	35%	N=27	40%	N=31	19%	N=15	6%	N=5	100%	N=78
Animal control	46%	N=34	45%	N=33	7%	N=5	3%	N=2	100%	N=74
Economic development	39%	N=31	45%	N=36	14%	N=11	3%	N=2	100%	N=80
Public library services	55%	N=51	38%	N=35	4%	N=4	2%	N=2	100%	N=92
Public information services	44%	N=35	49%	N=39	8%	N=6	0%	N=0	100%	N=80

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Please rate the quality of each of the following services in Urbandale:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	47%	N=26	44%	N=24	9%	N=5	0%	N=0	100%	N=55
Preservation of natural areas such as open space, farmlands and greenbelts	40%	N=37	46%	N=42	9%	N=8	5%	N=5	100%	N=92
Urbandale open space	44%	N=42	42%	N=40	12%	N=11	2%	N=2	100%	N=95
City-sponsored special events	35%	N=27	49%	N=38	13%	N=10	4%	N=3	100%	N=78
Overall customer service by Urbandale employees (police, receptionists, planners, etc.)	52%	N=50	41%	N=40	7%	N=7	0%	N=0	100%	N=97

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The City of Urbandale	49%	N=51	44%	N=46	7%	N=7	0%	N=0	100%	N=104
The Federal Government	4%	N=4	25%	N=26	44%	N=45	26%	N=27	100%	N=102

Table 12: Question 12

Please rate the following categories of Urbandale government performance:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Urbandale	25%	N=24	53%	N=51	18%	N=17	4%	N=4	100%	N=96
The overall direction that Urbandale is taking	34%	N=33	45%	N=44	18%	N=17	3%	N=3	100%	N=97
The job Urbandale government does at welcoming citizen involvement	31%	N=26	35%	N=30	26%	N=22	8%	N=7	100%	N=85
Overall confidence in Urbandale government	25%	N=24	54%	N=51	19%	N=18	2%	N=2	100%	N=95
Generally acting in the best interest of the community	27%	N=26	55%	N=54	13%	N=13	5%	N=5	100%	N=98
Being honest	33%	N=30	51%	N=46	10%	N=9	6%	N=5	100%	N=90
Treating all residents fairly	37%	N=31	44%	N=37	12%	N=10	7%	N=6	100%	N=84

Table 13: Question 13

Please rate how important, if at all, you think it is for the Urbandale community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Urbandale	70%	N=71	26%	N=26	4%	N=4	0%	N=0	100%	N=101
Overall ease of getting to the places you usually have to visit	35%	N=35	45%	N=45	19%	N=19	1%	N=1	100%	N=100
Quality of overall natural environment in Urbandale	35%	N=35	48%	N=48	16%	N=16	1%	N=1	100%	N=100
Overall "built environment" of Urbandale (including overall design, buildings, parks and transportation systems)	38%	N=38	42%	N=42	20%	N=20	1%	N=1	100%	N=101
Health and wellness opportunities in Urbandale	30%	N=30	43%	N=43	25%	N=25	3%	N=3	100%	N=101
Overall opportunities for education and enrichment	44%	N=44	37%	N=37	17%	N=17	3%	N=3	100%	N=101
Overall economic health of Urbandale	57%	N=58	35%	N=35	8%	N=8	0%	N=0	100%	N=101
Sense of community	47%	N=47	43%	N=43	11%	N=11	0%	N=0	100%	N=101

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Table 14: Question 14

Please rate the job the Urbandale Police Department does at each of the following:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Enforcing the law	56%	N=49	34%	N=30	8%	N=7	1%	N=1	100%	N=87
Using appropriate (not excessive) force on suspects	63%	N=40	29%	N=18	6%	N=4	2%	N=1	100%	N=63
Protecting residents from violent crime	61%	N=50	33%	N=27	6%	N=5	0%	N=0	100%	N=82
Treating all residents fairly	56%	N=40	35%	N=25	8%	N=6	1%	N=1	100%	N=72
Customer service	59%	N=47	34%	N=27	4%	N=3	4%	N=3	100%	N=80

Table 15: Question 15

Please rate the job the City of Urbandale does at each of the following:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Distinguishing itself from surrounding communities	32%	N=30	42%	N=39	23%	N=21	3%	N=3	100%	N=93
Promoting its services to Urbandale residents	27%	N=25	37%	N=35	29%	N=27	7%	N=7	100%	N=94

Table 16: Question 16

What was the most important factor in your decision to move to Urbandale? (Please select only one.)	Percent	Number
Employment	7%	N=7
Community ties (e.g., to be near family, friends, etc.)	17%	N=17
Quality of schools	25%	N=25
Central location in the Des Moines metro area	12%	N=12
Cost of living	7%	N=7
Appealing and affordable housing	26%	N=26
Parks & recreational opportunities	1%	N=1
Safety of the community	1%	N=1
Sense of community	3%	N=3
Total	100%	N=99

Table 17: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recycle at home	1%	N=1	1%	N=1	4%	N=4	23%	N=23	70%	N=69	100%	N=98
Purchase goods or services from a business located in Urbandale	0%	N=0	4%	N=4	38%	N=37	41%	N=40	17%	N=17	100%	N=98
Eat at least 5 portions of fruits and vegetables a day	1%	N=1	23%	N=23	37%	N=36	24%	N=24	14%	N=14	100%	N=98
Participate in moderate or vigorous physical activity	2%	N=2	17%	N=17	33%	N=32	27%	N=26	21%	N=21	100%	N=98
Read or watch local news (via television, paper, computer, etc.)	2%	N=2	5%	N=5	19%	N=19	30%	N=29	44%	N=43	100%	N=98
Vote in local elections	3%	N=3	3%	N=3	9%	N=9	24%	N=24	60%	N=59	100%	N=98

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Table 18: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	16%	N=16
Very good	54%	N=53
Good	28%	N=27
Fair	2%	N=2
Poor	0%	N=0
Total	100%	N=98

Table 19: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=9
Somewhat positive	26%	N=25
Neutral	52%	N=51
Somewhat negative	11%	N=11
Very negative	2%	N=2
Total	100%	N=98

Table 20: Question D4

What is your employment status?	Percent	Number
Working full time for pay	65%	N=64
Working part time for pay	13%	N=13
Unemployed, looking for paid work	1%	N=1
Unemployed, not looking for paid work	4%	N=4
Fully retired	16%	N=16
Total	100%	N=98

Table 21: Question D5

Do you work inside the boundaries of Urbandale?	Percent	Number
Yes, outside the home	24%	N=24
Yes, from home	22%	N=22
No	53%	N=52
Total	100%	N=98

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Table 22: Question D6

How many years have you lived in Urbandale?	Percent	Number
Less than 2 years	15%	N=15
2 to 5 years	28%	N=27
6 to 10 years	9%	N=9
11 to 20 years	18%	N=18
More than 20 years	30%	N=29
Total	100%	N=98

Table 23: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	92%	N=90
Building with two or more homes (duplex, townhome, apartment or condominium)	7%	N=7
Mobile home	0%	N=0
Other	1%	N=1
Total	100%	N=98

Table 24: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	5%	N=5
Owned	95%	N=92
Total	100%	N=97

Table 25: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	4%	N=4
\$300 to \$599 per month	10%	N=10
\$600 to \$999 per month	12%	N=12
\$1,000 to \$1,499 per month	32%	N=31
\$1,500 to \$2,499 per month	36%	N=35
\$2,500 or more per month	6%	N=6
Total	100%	N=98

Table 26: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	47%	N=46
Yes	53%	N=52
Total	100%	N=98

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Table 27: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	78%	N=76
Yes	22%	N=22
Total	100%	N=98

Table 28: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	2%	N=2
\$25,000 to \$49,999	5%	N=5
\$50,000 to \$99,999	32%	N=30
\$100,000 to \$149,999	40%	N=38
\$150,000 or more	20%	N=19
Total	100%	N=94

Table 29: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	98%	N=94
Yes, I consider myself to be Spanish, Hispanic or Latino	2%	N=2
Total	100%	N=96

Table 30: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=0
Asian, Asian Indian or Pacific Islander	2%	N=2
Black or African American	0%	N=0
White	97%	N=95
Other	4%	N=4

Total may exceed 100% as respondents could select more than one option.

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Table 31: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=2
25 to 34 years	24%	N=24
35 to 44 years	29%	N=28
45 to 54 years	17%	N=17
55 to 64 years	9%	N=9
65 to 74 years	16%	N=16
75 years or older	2%	N=2
Total	100%	N=98

Table 32: Question D16

What is your sex?	Percent	Number
Female	62%	N=61
Male	38%	N=37
Total	100%	N=98

Table 33: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	77%	N=75
Land line	6%	N=6
Both	17%	N=17
Total	100%	N=98

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 34: Question 1

Please rate each of the following aspects of quality of life in Urbandale:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Urbandale as a place to live	61%	N=83	39%	N=53	0%	N=0	0%	N=0	1%	N=1	100%	N=137
Your neighborhood as a place to live	64%	N=86	32%	N=43	4%	N=6	0%	N=0	0%	N=0	100%	N=135
Urbandale as a place to raise children	64%	N=87	29%	N=40	0%	N=0	0%	N=0	7%	N=10	100%	N=137
Urbandale as a place to work	31%	N=42	29%	N=40	7%	N=10	1%	N=1	32%	N=44	100%	N=137
Urbandale as a place to visit	29%	N=40	35%	N=47	25%	N=34	6%	N=8	5%	N=7	100%	N=136
Urbandale as a place to retire	32%	N=43	33%	N=44	14%	N=19	3%	N=4	19%	N=25	100%	N=135
The overall quality of life in Urbandale	50%	N=68	47%	N=64	2%	N=3	0%	N=0	1%	N=1	100%	N=136

Table 35: Question 2

Please rate each of the following characteristics as they relate to Urbandale as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Urbandale	48%	N=63	49%	N=64	2%	N=3	0%	N=0	0%	N=0	100%	N=130
Overall ease of getting to the places you usually have to visit	53%	N=70	40%	N=52	5%	N=7	2%	N=2	0%	N=0	100%	N=131
Quality of overall natural environment in Urbandale	43%	N=56	48%	N=63	8%	N=11	1%	N=1	0%	N=0	100%	N=131
Overall "built environment" of Urbandale (including overall design, buildings, parks and transportation systems)	33%	N=43	56%	N=73	10%	N=13	2%	N=2	0%	N=0	100%	N=131
Health and wellness opportunities in Urbandale	33%	N=43	44%	N=57	16%	N=21	2%	N=3	5%	N=7	100%	N=131
Overall opportunities for education and enrichment	37%	N=49	46%	N=60	8%	N=10	2%	N=3	7%	N=9	100%	N=131
Overall economic health of Urbandale	37%	N=48	47%	N=61	8%	N=11	0%	N=0	8%	N=11	100%	N=131
Sense of community	36%	N=47	42%	N=54	18%	N=23	3%	N=4	2%	N=2	100%	N=130
Overall image or reputation of Urbandale	43%	N=56	50%	N=66	7%	N=9	0%	N=0	0%	N=0	100%	N=131

Table 36: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Urbandale to someone who asks	72%	N=91	28%	N=35	1%	N=1	0%	N=0	0%	N=0	100%	N=127
Remain in Urbandale for the next five years	75%	N=97	19%	N=24	4%	N=5	2%	N=3	0%	N=0	100%	N=129

Table 37: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	84%	N=108	16%	N=21	0%	N=0	0%	N=0	0%	N=0	0%	N=0	100%	N=129
In Urbandale's downtown/commercial area during the day	71%	N=92	21%	N=27	0%	N=0	0%	N=0	0%	N=0	8%	N=11	100%	N=130

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Table 38: Question 5

Please rate each of the following characteristics as they relate to Urbandale as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	24%	N=30	54%	N=68	20%	N=25	2%	N=2	0%	N=0	100%	N=125
Ease of travel by car in Urbandale	37%	N=46	58%	N=72	6%	N=7	0%	N=0	0%	N=0	100%	N=125
Ease of travel by public transportation in Urbandale	5%	N=6	7%	N=9	14%	N=18	17%	N=21	57%	N=72	100%	N=126
Ease of travel by bicycle in Urbandale	21%	N=26	28%	N=35	16%	N=20	6%	N=7	30%	N=38	100%	N=126
Ease of walking in Urbandale	30%	N=38	51%	N=64	8%	N=10	7%	N=9	4%	N=5	100%	N=126
Availability of paths and walking trails	50%	N=63	37%	N=47	6%	N=8	3%	N=4	3%	N=4	100%	N=126
Air quality	57%	N=71	39%	N=49	2%	N=3	0%	N=0	2%	N=2	100%	N=125
Cleanliness of Urbandale	48%	N=61	49%	N=62	2%	N=3	0%	N=0	0%	N=0	100%	N=126
Overall appearance of Urbandale	47%	N=59	49%	N=62	4%	N=5	0%	N=0	0%	N=0	100%	N=126
Public places where people want to spend time	40%	N=50	41%	N=52	16%	N=20	2%	N=2	2%	N=2	100%	N=126
Variety of housing options	32%	N=40	46%	N=58	14%	N=18	2%	N=3	6%	N=7	100%	N=126
Availability of affordable quality housing	28%	N=35	38%	N=48	19%	N=24	3%	N=4	12%	N=15	100%	N=126
Fitness opportunities (including exercise classes and paths or trails, etc.)	38%	N=48	39%	N=49	17%	N=22	0%	N=0	6%	N=7	100%	N=126
Recreational opportunities	27%	N=34	51%	N=64	17%	N=21	1%	N=1	5%	N=6	100%	N=126
Availability of affordable quality food	36%	N=45	45%	N=56	15%	N=19	3%	N=4	1%	N=1	100%	N=125
Availability of affordable quality health care	33%	N=41	44%	N=55	11%	N=14	3%	N=4	10%	N=12	100%	N=126
Availability of preventive health services	34%	N=43	40%	N=51	11%	N=14	2%	N=2	13%	N=16	100%	N=126
Availability of affordable quality mental health care	12%	N=15	18%	N=23	7%	N=9	10%	N=13	52%	N=66	100%	N=126

Table 39: Question 6

Please rate each of the following characteristics as they relate to Urbandale as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	15%	N=18	24%	N=28	14%	N=17	4%	N=5	42%	N=50	100%	N=118
K-12 education	39%	N=47	34%	N=41	6%	N=7	1%	N=1	19%	N=23	100%	N=119
Adult educational opportunities	19%	N=23	31%	N=37	12%	N=14	0%	N=0	37%	N=44	100%	N=118
Opportunities to attend cultural/arts/music activities	14%	N=17	32%	N=38	29%	N=35	9%	N=11	15%	N=18	100%	N=119
Opportunities to participate in religious or spiritual events and activities	28%	N=33	29%	N=34	13%	N=16	1%	N=1	29%	N=35	100%	N=119
Employment opportunities	14%	N=17	34%	N=41	12%	N=14	3%	N=4	36%	N=43	100%	N=119
Shopping opportunities	17%	N=20	45%	N=53	29%	N=35	7%	N=8	3%	N=3	100%	N=119
Cost of living in Urbandale	20%	N=24	60%	N=71	14%	N=17	5%	N=6	1%	N=1	100%	N=119
Overall quality of business and service establishments in Urbandale	24%	N=29	55%	N=66	17%	N=20	3%	N=3	1%	N=1	100%	N=119
Vibrant downtown/commercial area	6%	N=7	31%	N=37	36%	N=43	16%	N=19	11%	N=13	100%	N=119
Overall quality of new development in Urbandale	24%	N=28	45%	N=53	15%	N=18	3%	N=4	13%	N=15	100%	N=118
Opportunities to participate in social events and activities	20%	N=24	43%	N=51	27%	N=32	3%	N=4	7%	N=8	100%	N=119
Opportunities to volunteer	29%	N=35	38%	N=45	10%	N=12	1%	N=1	22%	N=26	100%	N=119
Opportunities to participate in community matters	25%	N=30	41%	N=49	12%	N=14	2%	N=2	20%	N=24	100%	N=119

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Please rate each of the following characteristics as they relate to Urbandale as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Openness and acceptance of the community toward people of diverse backgrounds	24%	N=29	41%	N=49	18%	N=22	5%	N=6	11%	N=13	100%	N=119
Neighborliness of residents in Urbandale	33%	N=39	44%	N=51	19%	N=22	4%	N=5	0%	N=0	100%	N=117

Table 40: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	32%	N=36	68%	N=78	100%	N=114
Made efforts to make your home more energy efficient	18%	N=20	82%	N=93	100%	N=113
Observed a code violation or other hazard in Urbandale	55%	N=63	45%	N=51	100%	N=114
Household member was a victim of a crime in Urbandale	93%	N=106	7%	N=8	100%	N=114
Reported a crime to the police in Urbandale	84%	N=96	16%	N=18	100%	N=114
Stocked supplies in preparation for an emergency	83%	N=95	17%	N=19	100%	N=114
Campaigned or advocated for an issue, cause or candidate	68%	N=77	32%	N=37	100%	N=114
Contacted the City of Urbandale (in-person, phone, email or web) for help or information	38%	N=43	62%	N=70	100%	N=113
Contacted Urbandale elected officials (in-person, phone, email or web) to express your opinion	74%	N=84	26%	N=30	100%	N=114

Table 41: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Urbandale?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Urbandale recreation centers or their services	10%	N=11	16%	N=18	36%	N=40	38%	N=42	100%	N=111
Visited a neighborhood park or City park	27%	N=30	36%	N=40	31%	N=34	6%	N=7	100%	N=111
Used Urbandale public libraries or their services	6%	N=7	29%	N=32	38%	N=43	27%	N=30	100%	N=112
Participated in religious or spiritual activities in Urbandale	11%	N=12	12%	N=13	15%	N=17	63%	N=70	100%	N=112
Attended a City-sponsored event	0%	N=0	8%	N=9	61%	N=68	31%	N=35	100%	N=112
Used bus, rail, subway or other public transportation instead of driving	1%	N=1	0%	N=0	1%	N=1	98%	N=110	100%	N=112
Carpooled with other adults or children instead of driving alone	16%	N=18	10%	N=11	11%	N=12	63%	N=71	100%	N=112
Walked or biked instead of driving	10%	N=11	17%	N=19	31%	N=35	42%	N=47	100%	N=112
Volunteered your time to some group/activity in Urbandale	12%	N=13	13%	N=15	24%	N=27	51%	N=57	100%	N=112
Participated in a club	9%	N=10	8%	N=9	14%	N=16	68%	N=76	100%	N=111
Talked to or visited with your immediate neighbors	50%	N=56	39%	N=44	7%	N=8	4%	N=4	100%	N=112
Done a favor for a neighbor	20%	N=22	30%	N=34	34%	N=38	16%	N=18	100%	N=112

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Table 42: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	3%	N=3	5%	N=5	26%	N=28	66%	N=71	100%	N=107
Watched (online or on television) a local public meeting	2%	N=2	1%	N=1	14%	N=15	84%	N=93	100%	N=111

Table 43: Question 10

Please rate the quality of each of the following services in Urbandale:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	50%	N=53	31%	N=33	6%	N=6	2%	N=2	12%	N=13	100%	N=107
Fire services	44%	N=47	28%	N=30	2%	N=2	0%	N=0	27%	N=29	100%	N=108
Ambulance or emergency medical services	44%	N=47	27%	N=29	1%	N=1	0%	N=0	29%	N=31	100%	N=108
Crime prevention	36%	N=39	37%	N=40	4%	N=4	2%	N=2	21%	N=22	100%	N=107
Fire prevention and education	36%	N=39	29%	N=31	3%	N=3	0%	N=0	32%	N=35	100%	N=108
Traffic enforcement	32%	N=35	38%	N=41	10%	N=11	3%	N=3	17%	N=18	100%	N=108
Street repair	22%	N=24	41%	N=44	25%	N=27	6%	N=6	6%	N=7	100%	N=108
Street cleaning	37%	N=40	41%	N=44	16%	N=17	1%	N=1	5%	N=5	100%	N=107
Street lighting	31%	N=33	40%	N=43	24%	N=26	3%	N=3	2%	N=2	100%	N=107
Snow removal	42%	N=45	42%	N=45	9%	N=10	0%	N=0	7%	N=8	100%	N=108
Sidewalk maintenance	28%	N=30	41%	N=44	22%	N=24	1%	N=1	7%	N=8	100%	N=107
Traffic signal timing	20%	N=22	46%	N=50	26%	N=28	6%	N=6	2%	N=2	100%	N=108
Bus or transit services	6%	N=7	6%	N=6	8%	N=9	9%	N=10	70%	N=76	100%	N=108
Garbage collection	52%	N=56	44%	N=47	4%	N=4	0%	N=0	1%	N=1	100%	N=108
Recycling	51%	N=54	40%	N=42	8%	N=8	0%	N=0	2%	N=2	100%	N=106
Yard waste pick-up	48%	N=51	32%	N=34	4%	N=4	1%	N=1	15%	N=16	100%	N=106
Storm drainage	37%	N=39	42%	N=45	10%	N=11	2%	N=2	8%	N=9	100%	N=106
Drinking water	44%	N=47	40%	N=42	11%	N=12	2%	N=2	3%	N=3	100%	N=106
Sewer services	47%	N=50	42%	N=44	6%	N=6	0%	N=0	6%	N=6	100%	N=106
Power (electric and/or gas) utility	48%	N=51	43%	N=46	6%	N=6	0%	N=0	3%	N=3	100%	N=106
Utility billing	41%	N=43	41%	N=43	14%	N=15	1%	N=1	4%	N=4	100%	N=106
City parks	60%	N=64	31%	N=33	4%	N=4	1%	N=1	5%	N=5	100%	N=107
Recreation programs or classes	30%	N=31	27%	N=28	8%	N=8	0%	N=0	36%	N=37	100%	N=104
Recreation centers or facilities	30%	N=32	32%	N=34	7%	N=8	4%	N=4	27%	N=29	100%	N=107
Land use, planning and zoning	26%	N=28	29%	N=31	14%	N=15	0%	N=0	30%	N=32	100%	N=106
Code enforcement (weeds, abandoned buildings, etc.)	25%	N=27	29%	N=31	14%	N=15	5%	N=5	27%	N=29	100%	N=107
Animal control	32%	N=34	31%	N=33	5%	N=5	2%	N=2	31%	N=33	100%	N=107
Economic development	29%	N=31	34%	N=36	10%	N=11	2%	N=2	25%	N=26	100%	N=106
Public library services	48%	N=51	33%	N=35	4%	N=4	2%	N=2	14%	N=15	100%	N=107
Public information services	33%	N=35	37%	N=39	6%	N=6	0%	N=0	24%	N=25	100%	N=105

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Please rate the quality of each of the following services in Urbandale:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	24%	N=26	22%	N=24	5%	N=5	0%	N=0	49%	N=52	100%	N=107
Preservation of natural areas such as open space, farmlands and greenbelts	35%	N=37	39%	N=42	7%	N=8	5%	N=5	14%	N=15	100%	N=107
Urbandale open space	40%	N=42	38%	N=40	10%	N=11	2%	N=2	10%	N=11	100%	N=106
City-sponsored special events	25%	N=27	36%	N=38	9%	N=10	3%	N=3	26%	N=28	100%	N=106
Overall customer service by Urbandale employees (police, receptionists, planners, etc.)	47%	N=50	37%	N=40	7%	N=7	0%	N=0	9%	N=10	100%	N=107

Table 44: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The City of Urbandale	47%	N=51	43%	N=46	6%	N=7	0%	N=0	4%	N=4	100%	N=108
The Federal Government	4%	N=4	24%	N=26	42%	N=45	25%	N=27	6%	N=6	100%	N=108

Table 45: Question 12

Please rate the following categories of Urbandale government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Urbandale	24%	N=24	50%	N=51	17%	N=17	4%	N=4	5%	N=5	100%	N=101
The overall direction that Urbandale is taking	33%	N=33	44%	N=44	17%	N=17	3%	N=3	4%	N=4	100%	N=101
The job Urbandale government does at welcoming citizen involvement	26%	N=26	30%	N=30	22%	N=22	7%	N=7	16%	N=16	100%	N=101
Overall confidence in Urbandale government	24%	N=24	50%	N=51	18%	N=18	2%	N=2	6%	N=6	100%	N=101
Generally acting in the best interest of the community	26%	N=26	53%	N=54	13%	N=13	5%	N=5	3%	N=3	100%	N=101
Being honest	30%	N=30	46%	N=46	9%	N=9	5%	N=5	11%	N=11	100%	N=101
Treating all residents fairly	31%	N=31	37%	N=37	10%	N=10	6%	N=6	17%	N=17	100%	N=101

Table 46: Question 13

Please rate how important, if at all, you think it is for the Urbandale community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Urbandale	70%	N=71	26%	N=26	4%	N=4	0%	N=0	100%	N=101
Overall ease of getting to the places you usually have to visit	35%	N=35	45%	N=45	19%	N=19	1%	N=1	100%	N=100
Quality of overall natural environment in Urbandale	35%	N=35	48%	N=48	16%	N=16	1%	N=1	100%	N=100
Overall "built environment" of Urbandale (including overall design, buildings, parks and transportation systems)	38%	N=38	42%	N=42	20%	N=20	1%	N=1	100%	N=101
Health and wellness opportunities in Urbandale	30%	N=30	43%	N=43	25%	N=25	3%	N=3	100%	N=101
Overall opportunities for education and enrichment	44%	N=44	37%	N=37	17%	N=17	3%	N=3	100%	N=101
Overall economic health of Urbandale	57%	N=58	35%	N=35	8%	N=8	0%	N=0	100%	N=101
Sense of community	47%	N=47	43%	N=43	11%	N=11	0%	N=0	100%	N=101

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Table 47: Question 14

Please rate the job the Urbandale Police Department does at each of the following:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Enforcing the law	49%	N=49	30%	N=30	7%	N=7	1%	N=1	12%	N=12	100%	N=99
Using appropriate (not excessive) force on suspects	40%	N=40	18%	N=18	4%	N=4	1%	N=1	36%	N=36	100%	N=99
Protecting residents from violent crime	51%	N=50	27%	N=27	5%	N=5	0%	N=0	17%	N=17	100%	N=99
Treating all residents fairly	40%	N=40	25%	N=25	6%	N=6	1%	N=1	27%	N=27	100%	N=99
Customer service	47%	N=47	27%	N=27	3%	N=3	3%	N=3	19%	N=19	100%	N=99

Table 48: Question 15

Please rate the job the City of Urbandale does at each of the following:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Distinguishing itself from surrounding communities	31%	N=30	40%	N=39	21%	N=21	3%	N=3	5%	N=5	100%	N=98
Promoting its services to Urbandale residents	25%	N=25	35%	N=35	27%	N=27	7%	N=7	5%	N=5	100%	N=99

Table 49: Question 16

What was the most important factor in your decision to move to Urbandale? (Please select only one.)	Percent	Number
Employment	7%	N=7
Community ties (e.g., to be near family, friends, etc.)	17%	N=17
Quality of schools	25%	N=25
Central location in the Des Moines metro area	12%	N=12
Cost of living	7%	N=7
Appealing and affordable housing	26%	N=26
Parks & recreational opportunities	1%	N=1
Safety of the community	1%	N=1
Sense of community	3%	N=3
Total	100%	N=99

Table 50: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recycle at home	1%	N=1	1%	N=1	4%	N=4	23%	N=23	70%	N=69	100%	N=98
Purchase goods or services from a business located in Urbandale	0%	N=0	4%	N=4	38%	N=37	41%	N=40	17%	N=17	100%	N=98
Eat at least 5 portions of fruits and vegetables a day	1%	N=1	23%	N=23	37%	N=36	24%	N=24	14%	N=14	100%	N=98
Participate in moderate or vigorous physical activity	2%	N=2	17%	N=17	33%	N=32	27%	N=26	21%	N=21	100%	N=98
Read or watch local news (via television, paper, computer, etc.)	2%	N=2	5%	N=5	19%	N=19	30%	N=29	44%	N=43	100%	N=98
Vote in local elections	3%	N=3	3%	N=3	9%	N=9	24%	N=24	60%	N=59	100%	N=98

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Table 51: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	16%	N=16
Very good	54%	N=53
Good	28%	N=27
Fair	2%	N=2
Poor	0%	N=0
Total	100%	N=98

Table 52: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=9
Somewhat positive	26%	N=25
Neutral	52%	N=51
Somewhat negative	11%	N=11
Very negative	2%	N=2
Total	100%	N=98

Table 53: Question D4

What is your employment status?	Percent	Number
Working full time for pay	65%	N=64
Working part time for pay	13%	N=13
Unemployed, looking for paid work	1%	N=1
Unemployed, not looking for paid work	4%	N=4
Fully retired	16%	N=16
Total	100%	N=98

Table 54: Question D5

Do you work inside the boundaries of Urbandale?	Percent	Number
Yes, outside the home	24%	N=24
Yes, from home	22%	N=22
No	53%	N=52
Total	100%	N=98

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Table 55: Question D6

How many years have you lived in Urbandale?	Percent	Number
Less than 2 years	15%	N=15
2 to 5 years	28%	N=27
6 to 10 years	9%	N=9
11 to 20 years	18%	N=18
More than 20 years	30%	N=29
Total	100%	N=98

Table 56: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	92%	N=90
Building with two or more homes (duplex, townhome, apartment or condominium)	7%	N=7
Mobile home	0%	N=0
Other	1%	N=1
Total	100%	N=98

Table 57: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	5%	N=5
Owned	95%	N=92
Total	100%	N=97

Table 58: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	4%	N=4
\$300 to \$599 per month	10%	N=10
\$600 to \$999 per month	12%	N=12
\$1,000 to \$1,499 per month	32%	N=31
\$1,500 to \$2,499 per month	36%	N=35
\$2,500 or more per month	6%	N=6
Total	100%	N=98

Table 59: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	47%	N=46
Yes	53%	N=52
Total	100%	N=98

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Table 60: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	78%	N=76
Yes	22%	N=22
Total	100%	N=98

Table 61: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	2%	N=2
\$25,000 to \$49,999	5%	N=5
\$50,000 to \$99,999	32%	N=30
\$100,000 to \$149,999	40%	N=38
\$150,000 or more	20%	N=19
Total	100%	N=94

Table 62: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	98%	N=94
Yes, I consider myself to be Spanish, Hispanic or Latino	2%	N=2
Total	100%	N=96

Table 63: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=0
Asian, Asian Indian or Pacific Islander	2%	N=2
Black or African American	0%	N=0
White	97%	N=95
Other	4%	N=4

Total may exceed 100% as respondents could select more than one option.

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Table 64: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=2
25 to 34 years	24%	N=24
35 to 44 years	29%	N=28
45 to 54 years	17%	N=17
55 to 64 years	9%	N=9
65 to 74 years	16%	N=16
75 years or older	2%	N=2
Total	100%	N=98

Table 65: Question D16

What is your sex?	Percent	Number
Female	62%	N=61
Male	38%	N=37
Total	100%	N=98

Table 66: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	77%	N=75
Land line	6%	N=6
Both	17%	N=17
Total	100%	N=98