



CITY OF URBANDALE, IA 2009

Benchmark Report

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UNDERSTANDING THE BENCHMARK COMPARISONS

COMPARISON DATA

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The City of Urbandale chose to have comparisons made to the entire database. A benchmark comparison (the average rating from all the comparison jurisdictions where a similar question was asked) has been provided when a similar question on the City of Urbandale Survey was included in NRC’s database and there were at least five jurisdictions in which the question was asked. For most questions compared to the entire dataset, there were more than 100 jurisdictions included in the benchmark comparison.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
Region	
West Coast ¹	16%
West ²	20%
North Central West ³	10%
North Central East ⁴	13%
South Central ⁵	7%
South ⁶	26%
Northeast West ⁷	3%
Northeast East ⁸	4%
Population	
Less than 40,000	45%
40,000 to 74,999	20%
75,000 to 149,000	17%
150,000 or more	19%

¹ Alaska, Washington, Oregon, California, Hawaii

² Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

³ North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

⁴ Illinois, Indiana, Ohio, Michigan, Wisconsin

⁵ Oklahoma, Texas, Louisiana, Arkansas

⁶ West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

⁷ New York, Pennsylvania, New Jersey

⁸ Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

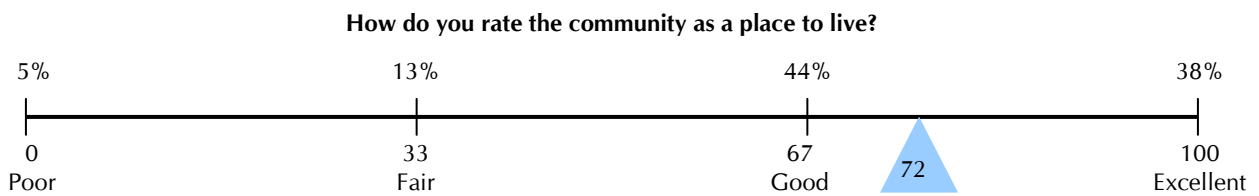
PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	$= 36 \div (100-5) =$	38%	100	$= 38\% \times 100 =$	38
Good	42%	$= 42 \div (100-5) =$	44%	67	$= 44\% \times 67 =$	30
Fair	12%	$= 12 \div (100-5) =$	13%	33	$= 13\% \times 33 =$	4
Poor	5%	$= 5 \div (100-5) =$	5%	0	$= 5\% \times 0 =$	0
Don’t know	5%		–			
Total	100%		100%			72



INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The final column shows the comparison of your jurisdiction's average rating to the benchmark.

The comparison: "above," "below" or "similar" comes from a statistical comparison of your jurisdiction's rating to the benchmark (the average rating from all the comparison jurisdictions where a similar question was asked). Differences of more than three points on the 100-point scale between your jurisdiction's ratings and the average based on the appropriate comparisons from the database are considered "statistically significant," and thus are marked as "above" or "below" the benchmark. When differences between your jurisdiction's ratings and the benchmarks are three points or fewer, they are marked as "similar to" the benchmark.

This report contains benchmarks at the national level.

NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks

	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Urbandale	80	16	346	Above
Your neighborhood as place to live	81	12	222	Above
Urbandale as a place to live	84	17	287	Above
Remain in Urbandale for the next five years	83	17	90	Above
Recommend living in Urbandale to someone who asks	87	10	91	Above

Community Transportation Benchmarks

	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of bus travel in Urbandale	50	46	148	Above
Ease of car travel in Urbandale	73	6	213	Above
Ease of walking in Urbandale	76	10	210	Above
Ease of bicycle travel in Urbandale	67	10	211	Above
Availability of paths and walking trails	77	3	91	Above
Traffic flow on major streets	60	9	154	Above

Frequency of Bus Use Benchmarks

	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Urbandale	7	108	124	Less

Transportation and Parking Services Benchmarks

	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair /maintenance	54	81	344	Above
Street cleaning	65	31	242	Above
Street lighting	65	18	254	Above
Snow removal	70	17	219	Above
Sidewalk maintenance	62	11	218	Above
Light timing	54	25	163	Above
Bus or transit services	55	65	171	Above
Amount of public parking	63	2	152	Above

Housing Characteristics Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	65	1	242	Above
Variety of housing options	72	1	87	Above

Housing Costs Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or more of income)	18	86	87	Less

Built Environment Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in city	69	5	177	Above
Overall appearance of Urbandale	72	24	258	Above

Population Growth Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	24	153	178	Less

Nuisance Problems Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles are a "major" problem	1	169	173	Less

Planning and Community Code Enforcement Services Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	58	6	223	Above
Code enforcement (weeds, abandoned buildings, etc)	57	30	276	Above
Animal control	63	28	244	Above

Economic Sustainability and Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	51	22	231	Above
Shopping opportunities	60	52	219	Above
Place to work	72	8	219	Above
Overall quality of business and service establishments in Urbandale	68	7	82	Above

Economic Development Services Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	61	15	217	Above

Job and Retail Growth Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	33	90	178	Less
Jobs growth seen as too slow	60	136	179	Less

Personal Economic Future Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	17	86	178	Similar

Community and Personal Public Safety Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Safety in your neighborhood during the day	93	31	249	Above
Safety in your neighborhood after dark	82	28	244	Above
Safety in Urbandale's commercial areas during the day	90	53	208	Above
Safety in Urbandale's commercial areas after dark	75	43	217	Above
Safety from violent crime (e.g., rape, assault, robbery)	84	37	214	Above
Safety from property crimes (e.g., burglary, theft)	72	34	213	Above
Toxic waste or other environmental hazard(s)	86	5	90	Above

Crime Victimization and Reporting Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	6	176	183	Less
Reported crimes	80	66	181	More

Public Safety Services Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	75	40	340	Above
Fire services	80	70	279	Above
EMS/ambulance	82	33	263	Above
Crime prevention	70	25	245	Above
Fire prevention and education	73	20	202	Above
Traffic enforcement	64	30	270	Above
Emergency preparedness	64	19	108	Above

Community Environment Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Urbandale	74	13	96	Above
Quality of overall natural environment in Urbandale	72	12	89	Above
Preservation of natural areas such as open space, farmlands and greenbelts	61	16	97	Above
Air quality	76	10	154	Above

Frequency of Recycling Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	94	20	165	More

Utility Services Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sewer services	74	2	225	Above
Drinking water	73	12	223	Above
Storm drainage	66	6	269	Above
Yard waste pick-up	77	8	178	Above
Recycling	81	4	248	Above
Garbage collection	82	4	283	Above

Community Recreational Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	64	69	227	Above

Participation in Parks and Recreation Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Urbandale recreation centers	54	90	140	Less
Participated in a recreation program or activity	45	112	169	Less
Visited a neighborhood park or City park	85	100	177	Similar

Parks and Recreation Services Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City parks	76	32	244	Above
Recreation programs or classes	69	57	266	Above
Recreation centers or facilities	63	82	206	Above

Cultural and Educational Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	48	125	225	Similar
Educational opportunities	68	37	163	Above

Participation in Cultural and Educational Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Urbandale public libraries or their services	77	39	153	More
Participated in religious or spiritual activities in Urbandale	44	47	58	Less

Cultural and Educational Services Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public schools	74	25	189	Above
Public library services	81	18	243	Above

Community Health and Wellness Access and Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	67	1	170	Above
Availability of affordable quality food	70	4	105	Above
Availability of preventive health services	67	3	67	Above

Community Quality and Inclusiveness Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	67	24	231	Above
Openness and acceptance of the community toward people of diverse backgrounds	64	33	195	Above
Availability of affordable quality child care	63	1	169	Above
Urbandale as a place to raise kids	84	11	280	Above
Urbandale as a place to retire	69	29	257	Above

Services Provided for Population Subgroups Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	71	13	226	Above
Services to youth	68	10	202	Above
Services to low income residents	60	2	181	Above

Civic Engagement Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	64	16	84	Above
Opportunities to volunteer	68	27	84	Above

Participation in Civic Engagement Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	17	172	178	Less
Watched a meeting of local elected officials or other local public meeting on cable television	23	128	135	Less
Volunteered your time to some group or activity in Urbandale	37	122	178	Less
Participated in a club or civic group in Urbandale	24	47	66	Less
Provided help to a friend or neighbor	96	15	66	Similar

Voter Behavior Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	92	15	189	More
Voted in last general election	89	9	189	More

Use of Information Sources Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Urbandale Newsletter	96	13	124	More
Visited the City of Urbandale Web site	64	27	79	More

Local Government Media Services and Information Dissemination Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cable television	55	33	151	Above
Public information services	69	9	225	Above

Social Engagement Opportunities Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	62	19	86	Above
Opportunities to participate in religious or spiritual events	69	27	67	Above

Contact with Immediate Neighbors Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least once per month	89	9	77	More

Public Trust Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Urbandale	60	57	295	Above
The overall direction that Urbandale is taking	64	28	239	Above
Job Urbandale government does at welcoming citizen involvement	56	106	256	Similar
Job Urbandale government does at listening to citizens	55	40	220	Above
Overall image or reputation of Urbandale	76	19	203	Above

Services Provided by Local, State and Federal Governments Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the City of Urbandale	72	18	325	Above
Services provided by the Federal Government	45	52	195	Above
Services provided by the State Government	48	37	197	Above
Services provided by Polk County Government	50	32	79	Similar

Contact with City Employees Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with city employee(s) in last 12 months	54	127	196	Less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Urbandale average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City employee knowledge	76	22	253	Above
City employee responsiveness	74	31	249	Above
City employee courteousness	76	35	204	Above
Overall impression	75	28	289	Above

JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK.....	4,036	Mountain View, CA.....	70,708
Auburn, AL.....	42,987	Newport Beach, CA.....	70,032
Gulf Shores, AL.....	5,044	Palm Springs, CA.....	42,807
Tuskegee, AL.....	11,846	Palo Alto, CA.....	58,598
Fayetteville, AR.....	58,047	Poway, CA.....	48,044
Fort Smith, AR.....	80,268	Rancho Cordova, CA.....	55,060
Hot Springs, AR.....	35,613	Redding, CA.....	80,865
Little Rock, AR.....	183,133	Richmond, CA.....	99,216
Avondale, AZ.....	35,883	Riverside, CA.....	255,166
Chandler, AZ.....	176,581	San Bernardino County, CA.....	1,709,434
Cococino County, AZ.....	116,320	San Francisco, CA.....	776,733
Dewey-Humboldt, AZ.....	6,295	San Jose, CA.....	894,943
Flagstaff, AZ.....	52,894	San Luis Obispo County, CA.....	247,900
Florence, AZ.....	17,054	San Rafael, CA.....	56,063
Gilbert, AZ.....	109,697	San Ramon, CA.....	44,722
Goodyear, AZ.....	18,911	Santa Barbara County, CA.....	399,347
Kingman, AZ.....	20,069	Santa Monica, CA.....	84,084
Marana, AZ.....	13,556	South Lake Tahoe, CA.....	23,609
Mesa, AZ.....	396,375	Stockton, CA.....	243,771
Peoria, AZ.....	108,364	Sunnyvale, CA.....	131,760
Phoenix, AZ.....	1,321,045	Temecula, CA.....	57,716
Prescott Valley, AZ.....	25,535	Thousand Oaks, CA.....	117,005
Queen Creek, AZ.....	4,316	Visalia, CA.....	91,565
Safford, AZ.....	9,232	Walnut Creek, CA.....	64,296
Scottsdale, AZ.....	202,705	Calgary, Canada.....	878,866
Sedona, AZ.....	10,192	District of Saanich, Victoria, Canada.....	103,654
Tempe, AZ.....	158,625	Edmonton, Canada.....	666,104
Tucson, AZ.....	486,699	Guelph, Ontario, Canada.....	114,943
Yuma, AZ.....	77,515	Kamloops, Canada.....	77,281
Yuma County, AZ.....	160,026	Kelowna, Canada.....	96,288
Agoura Hills, CA.....	20,537	North Vancouver, Canada.....	44,303
Bellflower, CA.....	72,878	Oakville, Canada.....	144,738
Benicia, CA.....	26,865	Prince Albert, Canada.....	34,291
Brea, CA.....	35,410	Thunder Bay, Canada.....	109,016
Brisbane, CA.....	3,597	Victoria, Canada.....	78,057
Burlingame, CA.....	28,158	Whitehorse, Canada.....	19,058
Capitola, CA.....	10,033	Winnipeg, Canada.....	619,544
Carlsbad, CA.....	78,247	Yellowknife, Canada.....	16,541
Chula Vista, CA.....	173,556	Arapahoe County, CO.....	487,967
Claremont, CA.....	33,998	Archuleta County, CO.....	9,898
Concord, CA.....	121,780	Arvada, CO.....	102,153
Cupertino, CA.....	50,546	Aspen, CO.....	5,914
Davis, CA.....	60,308	Aurora, CO.....	276,393
Del Mar, CA.....	4,389	Boulder, CO.....	94,673
Dublin, CA.....	29,973	Boulder County, CO.....	291,288
El Cerrito, CA.....	23,171	Breckenridge, CO.....	2,408
Elk Grove, CA.....	59,984	Broomfield, CO.....	38,272
Galt, CA.....	19,472	Castle Rock, CO.....	20,224
La Mesa, CA.....	54,749	Colorado Springs, CO.....	360,890
Laguna Beach, CA.....	23,727	Craig, CO.....	9,189
Livermore, CA.....	73,345	Crested Butte, CO.....	1,529
Lodi, CA.....	56,999	Denver (City and County), CO.....	554,636
Long Beach, CA.....	461,522	Douglas County, CO.....	175,766
Lynwood, CA.....	69,845	Durango, CO.....	13,922
Menlo Park, CA.....	30,785	Eagle County, CO.....	41,659
Mission Viejo, CA.....	93,102	Englewood, CO.....	31,727
Morgan Hill, CA.....	33,556	Fort Collins, CO.....	118,652

Frisco, CO.....	2,443	Miami Beach, FL	87,933
Fruita, CO.....	6,478	North Palm Beach, FL.....	12,064
Georgetown, CO	1,088	North Port, FL.....	22,797
Golden, CO	17,159	Oakland Park, FL.....	30,966
Grand County, CO.....	12,442	Ocoee, FL.....	24,391
Grand Junction, CO.....	41,986	Oldsmar, FL.....	11,910
Greenwood Village, CO	11,035	Oviedo, FL	26,316
Gunnison County, CO.....	13,956	Palm Bay, FL.....	79,413
Highlands Ranch, CO	70,931	Palm Beach, FL.....	10,468
Hot Sulphur Springs, CO	521	Palm Beach County, FL	1,131,184
Jefferson County, CO.....	527,056	Palm Beach Gardens, FL.....	35,058
Lakewood, CO.....	144,126	Palm Coast, FL.....	32,732
Larimer County, CO.....	251,494	Pasco County, FL.....	344,765
Lone Tree, CO	4,873	Pinellas County, FL.....	921,482
Longmont, CO.....	71,093	Pinellas Park, FL	45,658
Louisville, CO	18,937	Port Orange, FL	45,823
Loveland, CO	50,608	Port St. Lucie, FL.....	88,769
Mesa County, CO	116,255	Sanford, FL	38,291
Montrose, CO	12,344	Sarasota, FL	52,715
Northglenn, CO.....	31,575	Seminole, FL.....	10,890
Parker, CO	23,558	South Daytona, FL.....	13,177
Pitkin County, CO.....	14,872	St. Cloud, FL.....	20,074
Silverthorne, CO	3,196	Tallahassee, FL	150,624
Steamboat Springs, CO	9,815	Titusville, FL.....	40,670
Sterling, CO	11,360	Volusia County, FL	443,343
Summit County, CO	23,548	Walton County, FL	40,601
Thornton, CO	82,384	Winter Garden, FL.....	14,351
Vail, CO.....	4,531	Winter Park, FL.....	24,090
Westminster, CO	100,940	Albany, GA	76,939
Wheat Ridge, CO.....	32,913	Alpharetta, GA	34,854
Coventry, CT.....	11,504	Cartersville, GA	15,925
Hartford, CT.....	121,578	Conyers, GA.....	10,689
Manchester, CT.....	54,740	Decatur, GA	18,147
Wethersfield, CT.....	26,271	Milton, GA	30,180
Windsor, CT	28,237	Roswell, GA	79,334
Dover, DE.....	32,135	Savannah, GA.....	131,510
Belleair Beach, FL	1,751	Smyrna, GA	40,999
Bonita Springs, FL	32,797	Suwanee, GA	8,725
Brevard County, FL	476,230	Valdosta, GA	43,724
Cape Coral, FL	102,286	Honolulu, HI.....	876,156
Charlotte County, FL.....	141,627	Maui, HI	128,094
Clearwater, FL.....	108,787	Ames, IA.....	50,731
Collier County, FL.....	251,377	Ankeny, IA	27,117
Cooper City, FL.....	27,939	Bettendorf, IA	31,275
Coral Springs, FL.....	117,549	Cedar Falls, IA	36,145
Dania Beach, FL.....	20,061	Davenport, IA.....	98,359
Daytona Beach, FL.....	64,112	Des Moines, IA.....	198,682
Delray Beach, FL.....	60,020	Indianola, IA.....	12,998
Destin, FL	11,119	Iowa County, IA	15,671
Duval County, FL.....	778,879	Marion, IA	7,144
Escambia County, FL.....	294,410	Polk County, IA	374,601
Eustis, FL.....	15,106	Sheldahl, IA.....	336
Gainesville, FL.....	95,447	Slater, IA.....	1,306
Hillsborough County, FL.....	998,948	Waukee, IA	5,126
Jupiter, FL	39,328	West Des Moines, IA.....	46,403
Kissimmee, FL.....	47,814	Boise, ID	185,787
Lee County, FL.....	454,918	Moscow, ID.....	21,291
Martin County, FL.....	126,731	Twin Falls, ID	34,469
Melbourne, FL	71,382	Batavia, IL.....	23,866

Centralia, IL	14,136	Saco, ME	16,822
Clarendon Hills, IL	7,610	Ann Arbor, MI	114,024
Collinsville, IL	24,707	Battle Creek, MI	53,364
DeKalb, IL	39,018	Delhi Township, MI	22,569
Downers Grove, IL	48,724	Escanaba, MI	13,140
Elmhurst, IL	42,762	Gladstone, MI	5,032
Evanston, IL	74,239	Howell, MI	9,232
Freeport, IL	26,443	Jackson County, MI	158,422
Gurnee, IL	28,834	Meridian Charter Township, MI	38,987
Highland Park, IL	31,365	Novi, MI	47,386
Homewood, IL	19,543	Oakland Township, MI	13,071
Lincolnwood, IL	12,359	Ottawa County, MI	238,314
Naperville, IL	128,358	Rochester, MI	10,467
Normal, IL	45,386	Sault Sainte Marie, MI	16,542
Oak Park, IL	39,803	South Haven, MI	5,021
O'Fallon, IL	21,910	Troy, MI	80,959
Palatine, IL	65,479	Village of Howard City, MI	1,585
Park Ridge, IL	37,775	Blue Earth, MN	3,621
Peoria County, IL	183,433	Carver County, MN	70,205
Riverside, IL	8,895	Chanhassen, MN	20,321
Sherman, IL	2,871	Dakota County, MN	355,904
Shorewood, IL	7,686	Duluth, MN	86,918
Skokie, IL	63,348	Fridley, MN	27,449
Sugar Grove, IL	3,909	Hutchinson, MN	13,080
Wilmington, IL	5,134	Mankato, MN	32,427
Woodridge, IL	30,934	Maple Grove, MN	50,365
Fishers, IN	37,835	Maplewood, MN	34,947
Munster, IN	21,511	Mayer, MN	554
Arkansas City, KS	11,963	Medina, MN	4,005
Chanute, KS	9,411	Minneapolis, MN	382,618
Fairway, KS	3,952	North Branch, MN	8,023
Lawrence, KS	80,098	Olmsted County, MN	124,277
Lenexa, KS	40,238	Prior Lake, MN	15,917
Merriam, KS	11,008	Scott County, MN	89,498
Mission, KS	9,727	St. Cloud, MN	59,107
Olathe, KS	92,962	St. Louis County, MN	200,528
Overland Park, KS	149,080	Washington County, MN	201,130
Salina, KS	45,679	Woodbury, MN	46,463
Wichita, KS	344,284	Blue Springs, MO	48,080
Bowling Green, KY	49,296	Branson, MO	6,050
Daviess County, KY	91,545	Clay County, MO	184,006
Jefferson Parish, LA	455,466	Columbia, MO	84,531
New Orleans, LA	484,674	Creve Coeur, MO	16,500
Orleans Parish, LA	484,674	Ellisville, MO	9,104
Andover, MA	31,247	Grandview, MO	24,881
Barnstable, MA	47,821	Independence, MO	113,288
Bedford, MA	12,595	Joplin, MO	45,504
Burlington, MA	22,876	Kansas City, MO	441,545
Cambridge, MA	101,355	Lee's Summit, MO	70,700
Needham, MA	28,911	Maryland Heights, MO	25,756
Shrewsbury, MA	31,640	Maryville, MO	10,581
Worcester, MA	172,648	O'Fallon, MO	46,169
College Park, MD	24,657	Raymore, MO	11,146
Gaithersburg, MD	52,613	Richmond Heights, MO	9,602
La Plata, MD	6,551	Starkville, MS	21,869
Montgomery County, MD	873,341	Billings, MT	89,847
Ocean City, MD	7,173	Bozeman, MT	27,509
Rockville, MD	47,388	Missoula, MT	57,053
Takoma Park, MD	17,299	Asheville, NC	68,889

Cary, NC.....	94,536	Lane County, OR.....	322,959
Charlotte, NC.....	540,828	Multnomah County, OR.....	660,486
Concord, NC.....	55,977	Portland, OR.....	529,121
Davidson, NC.....	7,139	Borough of Ebensburg, PA.....	3,091
Durham, NC.....	187,038	Cranberry Township, PA.....	23,625
High Point, NC.....	85,839	Cumberland County, PA.....	213,674
Hudson, NC.....	3,078	Ephrata Borough, PA.....	13,213
Kannapolis, NC.....	36,910	Kutztown Borough, PA.....	5,067
Knightdale, NC.....	5,958	Lower Providence Township, PA.....	22,390
Mooresville, NC.....	18,823	Peters Township, PA.....	17,556
Wilmington, NC.....	90,400	Philadelphia, PA.....	1,517,550
Winston-Salem, NC.....	185,776	State College, PA.....	38,420
Wahpeton, ND.....	8,586	Upper Merion Township, PA.....	28,863
Cedar Creek, NE.....	396	East Providence, RI.....	48,688
Kearney, NE.....	27,431	Newport, RI.....	26,475
La Vista, NE.....	11,699	Greenville, SC.....	10,468
Dover, NH.....	26,884	Mauldin, SC.....	15,224
Lebanon, NH.....	12,568	Pickens County, SC.....	110,757
Lyme, NH.....	1,679	Rock Hill, SC.....	49,765
Willingboro Township, NJ.....	33,008	Sioux Falls, SD.....	123,975
Alamogordo, NM.....	35,582	Cookeville, TN.....	23,923
Albuquerque, NM.....	448,607	Johnson City, TN.....	55,469
Bloomfield, NM.....	6,417	Nashville, TN.....	545,524
Farmington, NM.....	37,844	Oak Ridge, TN.....	27,387
Rio Rancho, NM.....	51,765	White House, TN.....	7,220
San Juan County, NM.....	113,801	Alabaster, TX.....	22,169
Carson City, NV.....	52,457	Arlington, TX.....	332,969
Henderson, NV.....	175,381	Austin, TX.....	656,562
North Las Vegas, NV.....	115,488	Benbrook, TX.....	20,208
Reno, NV.....	180,480	Bryan, TX.....	34,733
Sparks, NV.....	66,346	Corpus Christi, TX.....	277,454
Washoe County, NV.....	339,486	Dallas, TX.....	1,188,580
Beekman, NY.....	11,452	Duncanville, TX.....	36,081
Canandaigua, NY.....	11,264	El Paso, TX.....	563,662
New York City, NY.....	8,008,278	Fort Worth, TX.....	534,694
Village of Rye Brook, NY.....	8,602	Georgetown, TX.....	28,339
Blue Ash, OH.....	12,513	Grand Prairie, TX.....	127,427
Delaware, OH.....	25,243	Houston, TX.....	1,953,631
Dublin, OH.....	31,392	Hurst, TX.....	36,273
Hudson, OH.....	22,439	Hutto, TX.....	1,250
Kettering, OH.....	57,502	Irving, TX.....	191,615
Lebanon, OH.....	16,962	McAllen, TX.....	106,414
Orange Village, OH.....	3,236	Pasadena, TX.....	141,674
Sandusky, OH.....	27,844	Plano, TX.....	222,030
Springboro, OH.....	12,380	Round Rock, TX.....	61,136
Westerville, OH.....	35,318	Rowlett, TX.....	44,503
Broken Arrow, OK.....	74,839	San Marcos, TX.....	34,733
Edmond, OK.....	68,315	Shenandoah, TX.....	1,503
Oklahoma City, OK.....	506,132	Southlake, TX.....	21,519
Stillwater, OK.....	39,065	Sugar Land, TX.....	63,328
Ashland, OR.....	19,522	The Colony, TX.....	26,531
Bend, OR.....	52,029	Tomball, TX.....	9,089
Corvallis, OR.....	49,322	Farmington, UT.....	12,081
Eugene, OR.....	137,893	Riverdale, UT.....	7,656
Gresham, OR.....	90,205	Saratoga Springs, UT.....	1,003
Hermiston, OR.....	13,154	Springville, UT.....	20,424
Jackson County, OR.....	181,269	Washington City, UT.....	8,186
Keizer, OR.....	32,203	Albemarle County, VA.....	79,236
Lake Oswego, OR.....	35,278	Arlington County, VA.....	189,453

Blacksburg, VA	39,357	Kirkland, WA.....	45,054
Botetourt County, VA.....	30,496	Kitsap County, WA.....	231,969
Chesapeake, VA.....	199,184	Lynnwood, WA	33,847
Chesterfield County, VA	259,903	Mountlake Terrace, WA	20,362
Hampton, VA.....	146,437	Ocean Shores, WA.....	3,836
Hanover County, VA.....	86,320	Olympia, WA.....	42,514
Hopewell, VA.....	22,354	Pasco, WA.....	32,066
James City County, VA.....	48,102	Renton, WA.....	50,052
Lexington, VA	6,867	Richland, WA.....	38,708
Lynchburg, VA.....	65,269	Snoqualmie, WA	1,631
Newport News, VA.....	180,150	Spokane Valley, WA.....	75,203
Northampton County, VA	13,093	Tacoma, WA	193,556
Prince William County, VA.....	280,813	Vancouver, WA.....	143,560
Radford, VA	15,859	Ashland County, WI	16,866
Roanoke, VA.....	94,911	De Pere, WI.....	20,559
Spotsylvania County, VA.....	90,395	Eau Claire, WI	61,704
Stafford County, VA	92,446	Madison, WI.....	208,054
Staunton, VA.....	23,853	Merrill, WI.....	10,146
Virginia Beach, VA	425,257	Milton, WI.....	5,132
Williamsburg, VA	11,998	Ozaukee County, WI.....	82,317
Chittenden County, VT	146,571	Suamico, WI.....	8,686
Montpelier, VT.....	8,035	Village of Brown Deer, WI	12,170
Auburn, WA	40,314	Wausau, WI.....	38,426
Bellevue, WA.....	109,569	Wauwatosa, WI	47,271
Bellingham, WA	67,171	Whitewater, WI	13,437
Clark County, WA.....	345,238	Morgantown, WV.....	26,809
Federal Way, WA	83,259	Cheyenne, WY	53,011
Gig Harbor, WA	6,465	Gillette, WY	19,646
Hoquiam, WA	9,097	Laramie, WY.....	27,204
Kent, WA	79,524	Teton County, WY.....	18,251
King County, WA.....	1,737,034		